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June 19, 2012

IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

Mr. Douglas Pratt Telecommunications Advisor South Carolina Public Service Commission 101 Executive Center Drive Columbia, SC 29210

> inContact, Inc., d/b/a UCN; Docket No. 2012-136-C - Petition of the Office of Regulatory Staff for a Proceeding to Timely Review FCC Mandated Reductions to Intrastate Access Tariffs

Dear Mr. Pratt:

This letter is being submitted on behalf of inContact, Inc., d/b/a UCN ("inContact") in response to the Federal Communications Commission's November 18, 2011 Report and Order and Further Notice of Proposed Rulemaking in WC Docket Nos. 10-90, et al., FCC 11-161, establishing a transition period for reform of intrastate switched access charges, and the Commission's May 29, 2012 Order in in Docket No. 2012-136-C

At this time, inContact does not provide switched access services and, therefore, inContact does not have any Access Service Tariffs on file with the Commission. Consequently, inContact will not be submitting any tariff changes in response to the above-captioned matter.

Please contact Meghan Ruwet at (303) 663-0102 or mtr@commpliancegroup.com with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

/s/

Meghan Ruwet The Commpliance Group Consultant

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